

## **ITS Manager** **CRF Health - eDiaries**

### **The Company:**

***CRF Health** is the leading global provider of electronic patient management (eDiaries) and wireless data collection solutions for the Life Sciences Industry. Through innovative technology and a thorough understanding of drug development and mobile computing, CRF is driving the change to higher quality outcomes and safer, more efficient paper-free clinical trials. **CRF Health's** technology has been used by more than 180,000 patients across 60 countries in 59 languages for 45 indications. **CRF Health** has offices in Lansdale, PA, Helsinki, Finland, Cape Town, South Africa and London, UK.*

### **Position Summary:**

Responsible for the global IT Services team that provides all IT related services within the company, including **administration of internal office network, Linux and Microsoft servers, intranet services including email, file sharing and document management, office applications, telecommunications services, and comprehensive PC support.**

### **Responsibilities:**

- Will manage 3 System Administrators and 1 Desk Top Technician in the USA and Finland offices.
- Providing IT support for company location(s) in the UK, Finland, US, Sweden and South Africa as well as remote staff, including network and PC support, and IT/telecommunications service and vendor management.
- The candidate should have extensive experience working in various IT technical roles, ideally with experience of PC and/or network support, management experience and have the proven track record of working in a complex and diverse IT infrastructure.
- The candidate should have experience of ideally **Linux, Microsoft and Cisco** technologies, and a thorough understanding of **TCP/IP networking, LAN/WAN/VPN** solutions and network security.
- The IT Manager reports to the CTO, and will contribute to the planning and implementation of company IT infrastructure, IT strategy, IT policies and IT budgets.

### **Requirements:**

- Bachelor's degree in Information Technology or Computer Science, a Master's degree is preferred.
- 5+ years of ITS Management experience
- Strong working knowledge of Linux, Microsoft, Cisco, LAN, WAN, and VPN.
- Ability to manage multiple and varied tasks with enthusiasm and prioritize workload with attention to detail.
- Must be a team oriented person with a "Can Do" attitude.

**Please include your resume in Microsoft Word format and indicate your salary history and requirement.**